



myMERS Account Access Guide



Why create an account?

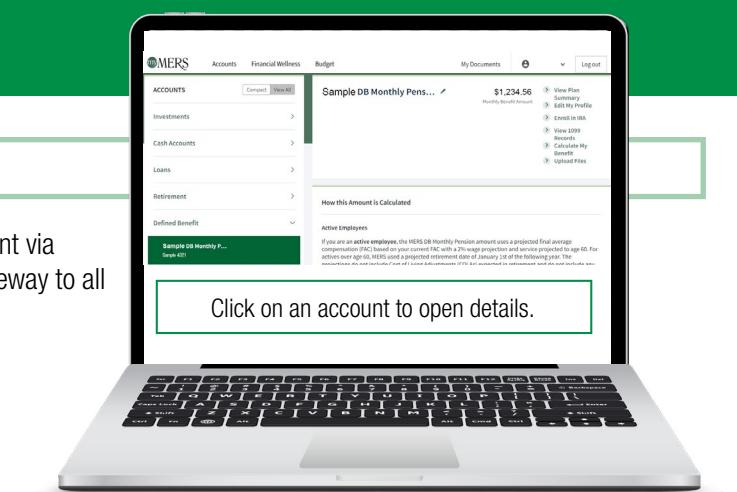
As a MERS participant, you have 24/7 access to your myMERS account via mersofmich.com or the myMERS app. Your myMERS account is a gateway to all of your MERS plan information, including:

- View statements
- Add and edit beneficiary information
- Update personal contact information
- View current investment line-up and make changes
- Access your Financial Fitness tool

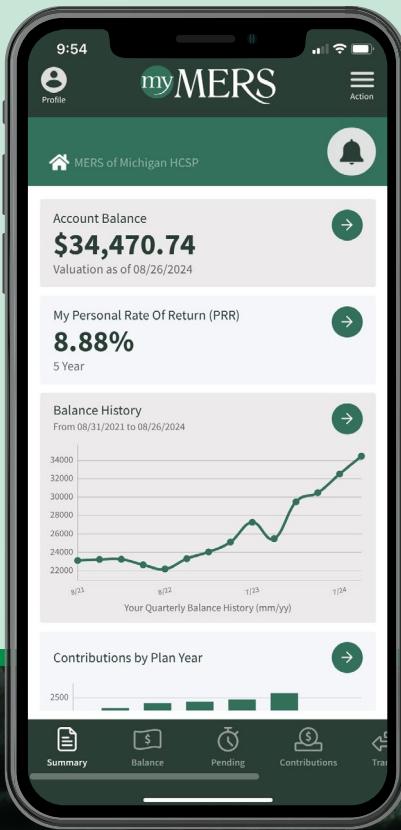
Accessing your account is easy

- Visit mersofmich.com and click on the green Log In button.
 - If you already have a myMERS account, enter log-in information and click on Log In.
 - If you are a new user, click on “Create myMERS account” under the Log In fields. Follow the steps and enter your information.

Once you have successfully logged in, you'll have access to your Financial Fitness tool and other resources on the website, as well as access to the myMERS app.



View Your Account Dashboard



View Plan Summary

See your plan details such as your account balance, investment performance, and contribution history.

One Stop Shop

Whatever MERS plan you have, you'll be able to take action, whether it's calculating your Defined Benefit projection, or managing an invested account.

Safely Send Files

Send files related to your account to MERS safely and securely.

FAQ

FREQUENTLY ASKED QUESTIONS

If user registration failed...

This can be due to:

1. We are unable to validate your information
or
2. You already have an account

If you continue to have issues accessing your account on the website...

You may need to try clearing your cache.

To learn how to do this, you can visit clear-my-cache.com/en/windows.html

myMERS app log-in issues...

You must first create an account on our website by visiting mersofmich.com.

If you receive an error on the app, make sure you are completely logged out and try logging in again.

Still need assistance? Contact our Service Center!

Monday - Friday | 8:30 a.m. - 5:00 p.m.

 800.767.6377



Click our "Chat" button on our Contact Us page at mersofmich.com.